

# Loyola University

On the recommendation of the Faculty of the  
Graduate Division  
has conferred upon

William Albert McRoberts

the degree of  
Master of Quality Management

with all the honors, rights and privileges pertaining thereto.

Given under the seal of the University at New Orleans, Louisiana,  
on December thirty-first, nineteen hundred and ninety-six.



*Patrick O'Brien*  
Dean

*Bernard P. Quitt*  
President